HAYWARD Hi-Performance SELF-PRIMING PUMPS INSTALLATION AND OPERATING INSTRUCTIONS

Matrix™

Your Hayward Matrix pump has been quality-built and engineered to give you many years of efficient, dependable service. The non-conductive, corrosion-proof motor housing provides protection from the elements and insulates the electrical motor parts from outside contact.

The advanced design reduces operation and maintenance to simple, common-sense procedures.

GENERAL TIPS ON PUMP INSTALLATION

For best pump performance, locate the system below the pool water line and as close to the pool as possible. If you own an above ground pool please see Note: NSPI-4 Article V, for safe and proper installation of the equipment package. Make sure suction joints are tight. Suction pipe should be as large or larger than discharge pipe.

Damp, non-ventilated locations should be avoided. Motors require free circulation of air to aid in cooling.

Insure that the electrical supply available agrees with the motor's voltage, phase and cycle, and that wire size is adequate for the HP/KW rating and distance from the power source. Motor must always be properly grounded. If cord connected, use only a properly grounded outlet. Electrical circuits should be protected by proper size ground fault circuit interrupter (GFCI). All electrical wiring should be performed by qualified personnel and must conform to local codes and regulations.

MAINTENANCE

1. Clean strainer basket regularly. Do not strike basket to clean. Inspect strainer cover gasket regularly and replace as necessary.

2. Hayward pumps have self-lubricating motor bearings and shaft seals. No lubrication is necessary.

3. Keep motor housing clean. Insure air vents are free from obstructions, debris, etc.

STARTING AND PRIMING INSTRUCTIONS

Fill strainer/housing completely with water. Never operate the pump without water. Water acts as a coolant and lubricant for the mechanical shaft seal.

Open all suction and discharge lines and valves, as well as air bleed (if available) on filter. (The air that is to be displaced from the suction line must have some place to go).

Turn on power and allow a reasonable time for priming. Priming time depends on suction lift and length of suction piping. If pump will not start, or will not prime, see TROUBLE SHOOTING GUIDE on back page.

Note: NSPI-4 Article V, standard for above ground and on ground pools, advises that components such as the filtration system, pumps and heater be positioned so as to prevent their being used as a means of access to the pool by young children.

4. Occasionally, shaft seals must be replaced, due to wear or damage. See instructions

STORAGE/WINTERIZING

Pump and motor must be protected from freezing. Shut off all electric power. Disconnect cord/electrical connections and plumbing connections. Drain thoroughly and clean out any debris. Store pump and motor in a dry, well ventilated room.

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The non-conductive, corrosion-proof motor housing of your Hayward Matrix pump has been quality-built and must conform to local codes and regulations. The motor must always be properly grounded. If cord connected, use only for the HP/KW rating and distance from the power source. Motor plumbing connections. Drain thoroughly and clean out any debris. Store pump and motor in a dry, well ventilated room. A pump will not start, or will not prime, see TROUBLE SHOOTING.

**MAINTENANCE**

- Open all suction and discharge lines and valves, as well as air movement and lack of obstruction.
- Clean and lubricate the impeller stem and the pump housing recess white ceramic seat out of the pump housing recess. If assembly is tight, remove pump housing/shroud from the front of the motor.
- Remove the canopy or the shaft cover plate from the end of motor opposite the impeller.
- Remove the basket. Lift up on strainer 'C' clip and remove. Finally, slide strainer housing forward and remove. Disengage and lift off strainer cover.
- Re-assemble strainer by sliding strainer housing onto pump cover. Reconnect pump to the piping or hoses provided. Open all valves and coupling. Insert basket and fasten strainer cover. Pump housing is secure. Make certain motor shaft turns freely before handling. Tap lightly from the "motor" side. The National Electrical Code requires either a three (3) foot maximum twist-lock cord set with a GFCI protected receptacle or hard wire (conduit)

**SHAFT SEAL CHANGE INSTRUCTIONS**

1. Disconnect all electrical power service to pump before beginning shaft seal replacement.
2. Move switch "OFF" to "PROGRAM" back to "OFF" - resulting single setting selected.
3. (4 Steps)
   - Step 1: Selecting Pump's Discharge Position
   - Step 2: Binding and overload. (Amperage reading)
   - Step 3: Cavitation due to restricted or undersized suction line and unrestricted discharge lines. Correct
   - Step 4: Foreign matter in pump housing.

**PARTS LISTING**

<table>
<thead>
<tr>
<th>Ref. No.</th>
<th>Part No.</th>
<th>Description</th>
<th>No. Required</th>
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<tbody>
<tr>
<td>1</td>
<td>SPX5500DL</td>
<td>Strainer Cover</td>
<td>1</td>
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<tr>
<td>2</td>
<td>SPX5500H</td>
<td>Strainer Cover ‘O’ Ring</td>
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<tr>
<td>3</td>
<td>SPX5500F</td>
<td>Strainer Basket</td>
<td>1</td>
</tr>
<tr>
<td>4</td>
<td>SPX5500G</td>
<td>Strainer ‘C’ Clip</td>
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<tr>
<td>5</td>
<td>SPX5500C</td>
<td>Strainer Housing</td>
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<td>6</td>
<td>SPX1700FG</td>
<td>Drain Plug w/Gasket</td>
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<td>7</td>
<td>SPX5500K</td>
<td>Strainer ‘O’ Ring</td>
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<td>8</td>
<td>SPX0714Z4</td>
<td>#13-9 x 1” Phillips, Pan Head Screw</td>
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<td>9</td>
<td>SPX5500B</td>
<td>Pump Cover</td>
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<td>10</td>
<td>SPX5500J</td>
<td>Housing ‘O’ ring</td>
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<td>11</td>
<td>SPX1591F</td>
<td>1 HP Impeller Assembly</td>
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<tr>
<td>12</td>
<td>SPX1250XZ2C</td>
<td>Shaft Seal Assembly</td>
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<tr>
<td>13</td>
<td>SPX5500A</td>
<td>Pump Housing</td>
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<td>14</td>
<td>SPX5500E1</td>
<td>Shroud Assembly</td>
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<tr>
<td>15a</td>
<td>SPX1509Z1UF</td>
<td>1 HP Motor</td>
<td>1</td>
</tr>
<tr>
<td>15b</td>
<td>SPX1514Z1UF</td>
<td>1.5 HP Motor</td>
<td>1</td>
</tr>
<tr>
<td>15c</td>
<td>SPX1514Z2UF</td>
<td>1.5 HP Motor 2 speed</td>
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<tr>
<td>16</td>
<td>SPX2090AM</td>
<td>Matrix Motor Hsg.</td>
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<tr>
<td>17a</td>
<td>SPX2090CAM</td>
<td>End Cover</td>
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<tr>
<td>17b</td>
<td>SPX2090CETM</td>
<td>Timer End Cover</td>
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<td>2 sp Timer End Cover</td>
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<td>Union Connector Assembly</td>
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<td>20</td>
<td>SPX5500MFB</td>
<td>Base Noise Reduction Insert</td>
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</tbody>
</table>
Selecting Pump’s Discharge Position  (4 Steps)

Your Hayward Power-Flo® Matrix™ pump can be easily positioned for horizontal or vertical water discharge.

Note: This procedure can be performed while pump is mounted to base.

- **Step 1:** Remove ALL plumbing attached to pump.
- **Step 2:** Remove strainer housing.
  - Disengage and lift off strainer cover.
  - Remove strainer basket.
  - Lift up on strainer ‘C’ clip and remove.
  - Slide strainer housing forward and remove.
- **Step 3:** Press positioning button located on pump housing and rotate discharge port to desired position. (NOTE: Discharge port will only rotate 1/4 turn.)
- **Step 4:** Assemble the pump by following the above directions in the reverse manner.

ELECTRONIC TIMER MODULE INSTRUCTIONS

Your integrated timer module is designed to be programmed to your filtration need, with four (4) possible settings.

**TO SET TIMER**

1. Move switch “OFF” to “PROGRAM” back to “OFF” - resulting single tone indicates Setting #1. Repeat until number of tones heard equals setting desired. ie 3 rapid tones is Setting #3
2. Move switch from “OFF” to “RUN” to begin selected program setting.

**TWO SPEED MOTOR SETTINGS**

<table>
<thead>
<tr>
<th>Setting 1</th>
<th>Setting 2</th>
<th>Setting 3</th>
<th>Setting 4</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pump runs 24 hours on Hi Speed</td>
<td>Pump runs 18 hours on Hi, 6 hours on Low</td>
<td>Pump runs 12 hours on Hi, 12 hours on Low</td>
<td>Pump runs 6 hours on Hi, 18 hours on Low</td>
</tr>
</tbody>
</table>

**SINGLE SPEED MOTOR SETTINGS**

<table>
<thead>
<tr>
<th>Setting 1</th>
<th>Setting 2</th>
<th>Setting 3</th>
<th>Setting 4</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pump runs 24 hours Continuous</td>
<td>Pump runs 18 hours, off 6 hours</td>
<td>Pump runs 12 hours, off 12 hours</td>
<td>Pump runs 6 hours, off 18 hours</td>
</tr>
</tbody>
</table>

**TO OVERRIDE TIMER SETTINGS**

Move switch from “RUN” to “OFF” and back to “RUN” within 3 seconds. The pump will run for 1 hour and then return to the previous programmed setting.

If a power failure occurs the timer automatically returns to the programmed setting.

**IMPORTANT SAFETY INSTRUCTIONS**

When servicing electrical equipment, basic safety precautions should always be observed including the following. Failure to follow instructions may result in injury

- **A. WARNING** - To reduce the risk of injury, do not permit children to use this product.
- **B. Disconnect all electrical power service to pump before beginning shaft seal replacement.**
- **C. Only qualified personnel should attempt rotary seal replacement. Contact your local authorized Hayward Dealer or service center if you have any questions.**
- **D. The National Electrical Code requires either a three (3) foot maximum twist-lock cord set with a GFCI protected receptacle or hard wire (conduit) connection for swimming pool pump installation. Do not use extension cords.**

**SAVE THESE INSTRUCTIONS**

Exercise extreme care in handling both the rotating and the stationary sections of the two-part replacement seal. Foreign matter or improper handling will easily scratch the graphite and ceramic sealing surfaces.

1. Shut off water flow to pump by closing appropriate valves or by plugging both the skimmer outlet port and return port to pool. Disconnect piping or hoses from the motor/pump assembly.
2. Remove the strainer by disengaging and removing the strainer cover. Remove the basket. Lift up on strainer ‘C’ clip and remove. Finally, slide strainer housing forward and remove.
3. Unscrew eight (8) screws and remove pump cover, exposing the impeller.
4. Remove the canopy or the shaft cover plate from the end of motor opposite the impeller.
5. Hold the motor shaft securely by either inserting a screwdriver in slot at end of shaft or by using an open-end wrench to engage the flat surfaces provided near end of motor shaft. Rotate the impeller in a counterclockwise direction and remove it from the motor shaft.
6. Note how the steel spring section of the old seal is positioned on impeller hub and remove it by pulling from the impeller.
7. Loosen four (4) motor through bolts from the back of motor and remove pump housing/shroud from the front of the motor.
8. Remove the ceramic stationary portion of the old seal by pressing the white ceramic seat out of the pump housing recess. If assembly is tight, tap lightly from the “motor” side.
9. Clean and lubricate the impeller stem and the pump housing recess with a dilute solution of non-granulated liquid-type soap. Do not use petroleum or silicone lubricants as these can contribute to seal leakage.
10. Press the new rotating portion of the seal assembly onto the impeller stem with the polished black graphite surface facing away from the impeller.
11. Carefully press the stationary ceramic portion of the seal into the recess of the pump shroud, with the polished flat surface facing out.
12. Carefully insert the motor shaft through the pump housing and align with white ceramic stationary seal assembly in place and secure the motor to pump housing with four (4) motor through bolts removed in step #7. Be sure motor base and pump discharge port are positioned properly. Alternately tighten the motor through bolts until the pump housing is secure. Make certain motor shaft turns freely before proceeding.
13. Screw the impeller (clockwise) with the rotating portion of seal in place onto the motor shaft. Hand-tighten the impeller in place.
14. Clean (replace if necessary) the O-ring and replace on pump housing. Assemble the pump cover to the pump shroud with the four (4) screws removed in step #3. Tighten screws alternately and evenly.
15. Re-assemble strainer by sliding strainer housing onto pump cover. Install strainer ‘C’ clip by pushing clip down onto grooved pump cover coupling. Insert basket and fasten strainer cover.
16. Reconnect pump to the piping or hoses provided. Open all valves and make sure that the pump strainer housing is full of water before restarting the pump.

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ELECTRICAL GUIDE – 60 CYCLE MOTORS – SINGLE PHASE

<table>
<thead>
<tr>
<th>MOTOR HP</th>
<th>VOLTS</th>
<th>Circuit Breaker RATING - AMPS</th>
<th>RECOMMENDED WIRE SIZE 0-50', 0-15m</th>
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</thead>
<tbody>
<tr>
<td>1</td>
<td>115</td>
<td>20</td>
<td>No. 12</td>
</tr>
<tr>
<td>1 1/2</td>
<td>115</td>
<td>20</td>
<td>No. 12</td>
</tr>
</tbody>
</table>

TROUBLE SHOOTING GUIDE

A. MOTOR WON'T START
1. Check for improper or loose connections, open switches or relays, blown circuit breakers or fuses.
2. Manually check rotation of motor shaft for free movement and lack of obstruction.

B. MOTOR CUTS OUT – Check for:
1. Wiring, loose connections, etc.
2. Low voltage at motor (frequently caused by undersized wiring.
3. Binding and overload. (Amperage reading)

NOTE: Your Hayward pump motor is equipped with Automatic Thermal Overload Protection. The motor will automatically shut off, under normal conditions, before heat damage build-up, due to an improper operating condition, can occur. The motor will auto-restart when safe heat level is reached.

C. MOTOR HUMS BUT DOES NOT START
   – Check for:
1. Centrifugal switch stuck in open position.
2. Binding of motor shaft.

D. PUMP WON'T PRIME
1. Make sure pump,strainer housing is filled with water, and that cover O-Ring is clean and properly seated. Make sure strainer cover is locked firmly in position.
2. Make sure all suction and discharge valves are open and unobstructed, and that pool water level is above all suction openings.
3. If pump develops a vacuum, check for blocked suction line or strainer, or air leak in suction piping.
4. If pump does not develop a vacuum and pump has sufficient "priming water":
   a. Tighten all bolts and fittings.
   b. Check voltage to make sure pump is up to speed.
   c. Open pump and check for clogging and obstruction.
   d. Remove and replace shaft seal.

E. LOW FLOW – Generally, Check for:
1. Clogged or restricted strainer or suction line; undersized pool piping.
2. Plugged or restricted discharge line of filter (high discharge gauge reading).
3. Air leak in suction (bubbles issuing from return fittings).
4. Pump operating underspeed (low voltage).
5. Plugged or restricted impeller.

F. NOISY PUMP – Check for:
1. Air leak in suction causing rumbling in pump.
2. Cavitation due to restricted or undersized suction line and unrestricted discharge lines. Correct suction condition or throttle discharge lines, if practical.
3. Vibration due to improper mounting, etc.
4. Foreign matter in pump housing.
5. Motor bearings made unserviceable by wear, rust, or continual overheating.

SERVICE AND REPAIRS
Consult your local authorized Hayward dealer or service center.
No pumps or motors may be returned directly to the factory without the express written authorization of Hayward Pool Products Canada, Inc.

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